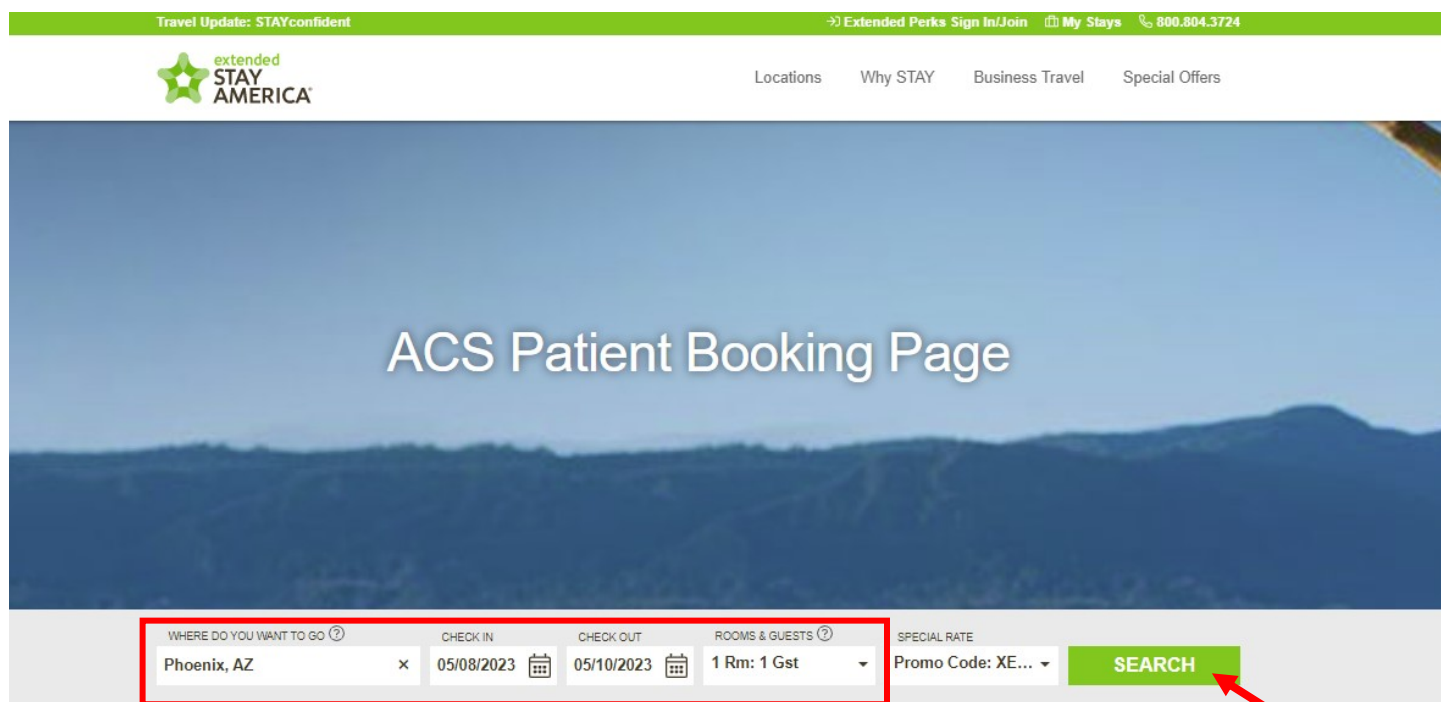


# American Cancer Society's Extended Stay America (ESA) Lodging Program Guest Guide

## Making a Reservation

Click on the URLs (links) in the email guidelines sent from the American Cancer Society to reserve a discounted room via the ESA website.



The screenshot shows the top of the ACS Patient Booking Page. At the top, there is a green navigation bar with the text "Travel Update: STAYconfident" on the left and "Extended Perks Sign In/Join My Stays 800.804.3724" on the right. Below this is the "extended STAY AMERICA" logo on the left and navigation links for "Locations", "Why STAY", "Business Travel", and "Special Offers" on the right. The main content area features a large blue-tinted image of a mountain range with the text "ACS Patient Booking Page" centered over it. At the bottom of the page, there is a search form with a red border. The form includes a dropdown menu for "WHERE DO YOU WANT TO GO" with "Phoenix, AZ" selected, a "CHECK IN" field with "05/08/2023", a "CHECK OUT" field with "05/10/2023", a "ROOMS & GUESTS" dropdown with "1 Rm: 1 Gst" selected, a "SPECIAL RATE" dropdown with "Promo Code: XE..." selected, and a green "SEARCH" button with a red arrow pointing to it.

### Official Hotel Partner of the American Cancer Society

We understand sometimes accessing care means that patients with cancer must travel away from home. As the Official Hotel Partner of the American Cancer Society, Extended Stay America is here to provide a safe place to stay for patients with cancer and their families while they receive treatment.


All our spacious suites have fully equipped kitchens, which allow patients to maintain their dietary routines. We also offer amenities like free wi-fi, on-site guest laundry and pet-friendly rooms, so patients can center their focus on getting the most effective treatment.

Search above and book your room. If you have questions about eligibility for this program, please contact the American Cancer Society's 24-hour cancer helpline at 800.227.2345.

At the top of the page, enter the city where lodging is needed. Enter the check-in and check-out dates. Then select "Search." A list of hotels will populate—some of which will have 45% off rate and others with different rates. Please note that ESA room availability and locations are not guaranteed.

Guests should select the 45% off ACS rate, as those are the rooms that are a part of the ESA program. ACS is not responsible for any charges incurred if the appropriate reduced rate rooms are not booked.

Select the hotel with the 45% off rate that best matches the lodging needs by clicking on “View Rates.”



extended STAY AMERICA suites

QUICK VIEW

### Phoenix - Airport


3421 E. Elwood St., Phoenix, AZ 85040

4.5 miles from destination

Rates starting at:  
~~\$90~~  
**\$49.49** /night

VIEW RATES

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NEW ADDITION

extended STAY AMERICA select suites

QUICK VIEW

### Select Suites Phoenix - West

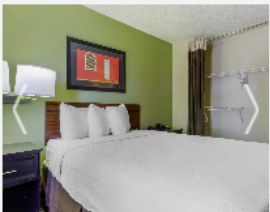
1360 N 43rd Ave, Phoenix, AZ 85009

4.7 miles from destination

Rates starting at:  
~~\$85~~  
**\$80.74** /night

VIEW RATES

When viewing the rates, “ACS Discount Rate” should appear on the right side of the page. Click on “Book Room.”



NONSMOKING

### studio suite/1 queen bed

- Fully-equipped kitchen with refrigerator, stovetop and microwave
- Dining and work space
- Free wi-fi
- Free cable with premium channels
- Iron and ironing board

ACS Discount Rate ?

~~\$90~~ **\$49.49** /night

BOOK ROOM

Exclusive Member Rate ?

~~\$90~~ **\$85.49** /night

JOIN NOW / SIGN IN

Advanced Purchase ?

~~\$90~~ **\$85.49** /night

BOOK ROOM

Verify that the itinerary information is correct. Several fields will need to be filled out to complete the booking, such as contact and credit card information. Please verify that you are booking an ACS Discounted Rate of 45% off. ACS is not responsible for any charges incurred for accidental bookings outside of our program rates.

### Your Itinerary

**Hotel Information**

**Phoenix - Airport**

3421 E. Elwood St.  
Phoenix, AZ 85040  
[\(602\) 438-2900](tel:6024382900)

[Modify Date](#)

Check In <b>MAY 8</b> <small>Monday, 3:00pm</small>	Check Out <b>MAY 9</b> <small>Tuesday, 11:00am</small>
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**1 NIGHT**

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**Room Details** [Edit Room](#)

**Studio Suite/1 Queen Bed**

Rate: ACS Discount Rate  
No. of Rooms: 1  
Guest(s) Per Room: 1 Adults  
Type: Non-Smoking

Avg. Per Night	<del>€90.00</del> \$49.49
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**Rate Summary**

Room Subtotal	<del>€90.00</del> \$49.49
Taxes	\$6.22
<b>Total For Stay</b>	<b>\$55.71</b>

**Pay Now \$0**

Pay at Property \$55.71

**You Saved \$40.51!**

The actual tax charged per night will be based on tax rates in your actual stay. Please note that taxes are subject to change.

### 1 Guest Details

\*Indicates Required Field

TRAVEL AGENCY INFORMATION ▾

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### 2 Billing Details

**COMPLETE YOUR RESERVATION**

By submitting this form you are acknowledging that you agree to the [terms and conditions](#)

An automatic reservation confirmation email will be sent to the email address listed in the Guest Details section. Read this email closely, as it will contain all important reservation details.

## Changing a Reservation

In the reservation confirmation email from Extended Stay America, select “view / change reservation.”

Thank you for choosing Extended Stay America! Please use your confirmation number to reference your reservation.

[Extended Stay America Phoenix - Airport](#)

[3421 E. Elwood St., Phoenix, AZ 85040](#)

[1-602-438-2900](#)

check-in: 5/8/2023 3:00 PM

check-out: 5/9/2023 11:00 AM

room type: studio suite/1 queen bed

preference: Non-Smoking

rate type: ACS Discount Rate

[view / change reservation](#)

Enter the last name and the reservation number where prompted. The reservation number can be located at the top of the confirmation email in large, bold font. After entering this information, click on the FIND MY RESERVATION button.

### Find My Reservations

To find an existing reservation please login to your account or complete the search form below.

Log in to your **Extended Perks** account

**FIND MY RESERVATION**

[Forgot username or password?](#)

OR


Enter your last name and confirmation number

**FIND MY RESERVATION**

Please note: if you made a reservation through a source other than ExtendedStayAmerica.com, you will not be able to view the reservation.

The reservation details will appear. On the right-hand side of the screen, click the MODIFY button:

## My Reservations



**Phoenix - Airport**  
3421 E. Elwood St., Phoenix, AZ 85040  
1-602-438-2900 | [phx@extendedstay.com](mailto:phx@extendedstay.com)

Check In **MON 05/08/2023**  
After 3:00 PM

Check Out **TUE 05/09/2023**  
Before 11:00 AM

1 Room | studio suite/1 queen bed  
Non-Smoking

[Cancellation Policy](#) | [Pet Policy](#) | [Print](#)

CONFIRMATION NUMBER  
**167282864**

**MODIFY**

**REBOOK**

[Cancel](#)

[More Detail](#)

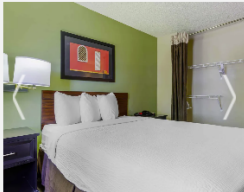
Modify the check-in and check-out date and then click the MODIFY button to view search results:

CHECK IN: **05/10/2023** | CHECK OUT: **05/11/2023** | ROOMS & GUESTS: **1 Room: 1 Guest** | SPECIAL RATE: **Promo Code:**

**MODIFY**

Search for another room with an ACS Discount Rate and click the BOOK ROOM button:

### Rooms & Rates



**NONSMOKING**

**studio suite/1 queen bed**

- Fully-equipped kitchen with refrigerator, stovetop and microwave
- Dining and work space
- Free wi-fi
- Free cable with premium channels
- Iron and ironing board

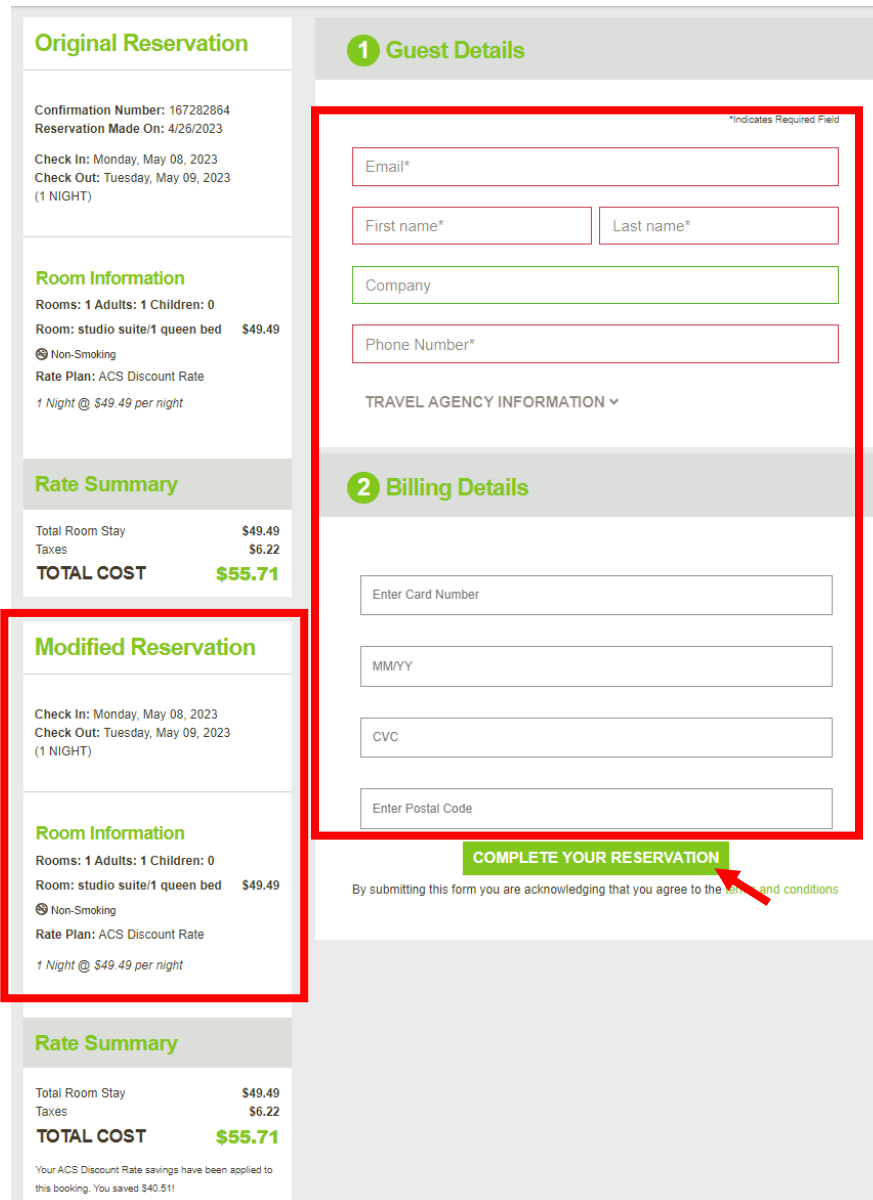
**ACS Discount Rate** <sup>?</sup>  
\$99 **\$49**<sup>49</sup> /night  
**BOOK ROOM**

**Exclusive Member Rate** <sup>?</sup>  
\$99 **\$85**<sup>49</sup> /night  
**JOIN NOW / SIGN IN**

**Advanced Purchase** <sup>?</sup>  
\$99 **\$85**<sup>49</sup> /night  
**BOOK ROOM**

PLEASE NOTE: All changes are subject to availability and cannot be guaranteed. If there are no search results for rooms with the ACS Discount Rate, the change cannot be accommodated.

On the final booking window, verify that the modified details are correct, including the ACS Discount Rate. ACS is not responsible for any charges incurred for accidental bookings outside of our program rates. Re-enter the Billing Details.



**Original Reservation**

Confirmation Number: 167282864  
Reservation Made On: 4/26/2023

Check In: Monday, May 08, 2023  
Check Out: Tuesday, May 09, 2023  
(1 NIGHT)

**Room Information**

Rooms: 1 Adults: 1 Children: 0  
Room: studio suite/1 queen bed \$49.49  
Non-Smoking  
Rate Plan: ACS Discount Rate  
1 Night @ \$49.49 per night

**Rate Summary**

Total Room Stay	\$49.49
Taxes	\$6.22
<b>TOTAL COST</b>	<b>\$55.71</b>

**Modified Reservation**

Check In: Monday, May 08, 2023  
Check Out: Tuesday, May 09, 2023  
(1 NIGHT)

**Room Information**

Rooms: 1 Adults: 1 Children: 0  
Room: studio suite/1 queen bed \$49.49  
Non-Smoking  
Rate Plan: ACS Discount Rate  
1 Night @ \$49.49 per night

**Rate Summary**

Total Room Stay	\$49.49
Taxes	\$6.22
<b>TOTAL COST</b>	<b>\$55.71</b>

Your ACS Discount Rate savings have been applied to this booking. You saved \$40.51!

**1 Guest Details**

\*Indicates Required Field

Email\*

First name\* Last name\*

Company

Phone Number\*

TRAVEL AGENCY INFORMATION ▾

**2 Billing Details**

Enter Card Number

MM/YY

CVC

Enter Postal Code

**COMPLETE YOUR RESERVATION**

By submitting this form you are acknowledging that you agree to the [terms and conditions](#)

Click COMPLETE YOUR RESERVATION. Guests will receive a confirmation email with the updated reservation details.

## Cancelling a Reservation:

Cancellations can be managed by calling the hotel where lodging was booked OR through the ESA website by entering the reservation number and following the steps to cancel the reservation. In the reservation confirmation email from Extended Stay America, select “view / change reservation.”

Thank you for choosing Extended Stay America! Please use your confirmation number to reference your reservation.

[Extended Stay America Phoenix - Airport](#)

[3421 E. Elwood St., Phoenix, AZ 85040](#)

**[1-602-438-2900](#)**

check-in: 5/8/2023 3:00 PM

check-out: 5/9/2023 11:00 AM

room type: studio suite/1 queen bed

preference: Non-Smoking

rate type: ACS Discount Rate

[view / change reservation](#)

Enter the last name and the reservation number where prompted. The reservation number can be located at the top of the confirmation email in large, bold font. After entering this information, click on the FIND MY RESERVATION button.

### Find My Reservations

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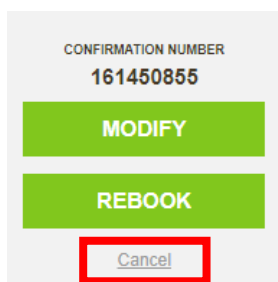
OR

Enter your last name and confirmation number

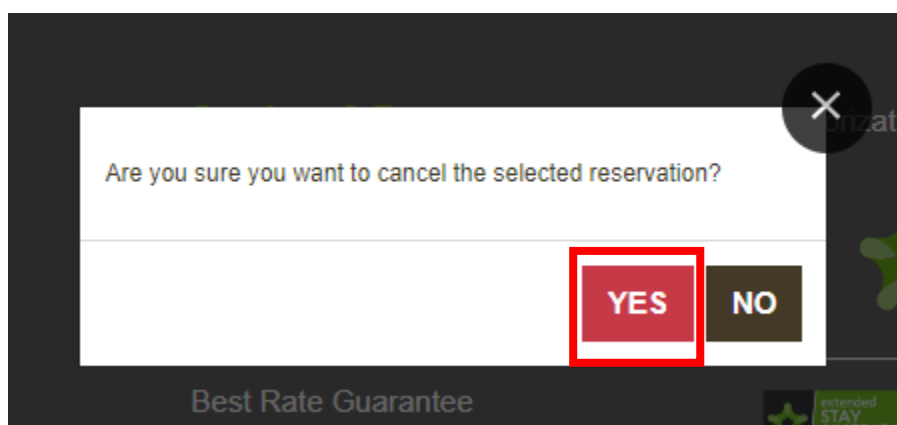
**FIND MY RESERVATION**

Please note: if you made a reservation through a source other than ExtendedStayAmerica.com, you will not be able to view the reservation.

The reservation details will appear. On the right-hand side of the screen, click the small “Cancel” button:



When prompted to confirm your cancellation, select “YES” and your reservation will be cancelled. You will receive an email confirming your cancellation.



## For Further Assistance:

Please call the American Cancer Society. Our toll-free number is 888-227-6333.